

## 1 Year Limited Warranty

The manufacturer warrants that manufactured products for the period of one-year from date of purchase will be free from defect to meet or exceed the outlined performance specifications in ANSI A137.1-2012 and performance data manufacturer specifications found in product literature.

Tile, due to inherent variability is subject to variation in technical specifications, this includes but not limited to color, graphic, raw materials, production process, and Dynamic Coefficient of Friction (DCOF). If tile is proven to contain a manufacturing defect within the one-year period, the manufacturer will supply, free of charge, material of compatible color/ appearance, shade and performance characteristics, or provide a full refund of the purchase price of the product.

Misuse of the product by the installer or customer through physical or chemical means, or negligence will void this warranty. Local building code violations, installation and/ or substrate defects or deficiencies will void this warranty.

All warranty claims must be reported to the manufacturer immediately. Failure to report any warranty claim within 30 days of defect discovery will void this warranty.

Installation of products with visual defects or nonconformities that are detectable prior to installation will void this warranty. Labor cost for removal of existing product and installation of replacement product are not included as part of this warranty.

In the event of a warranty claim, the manufacturer reserves the right to thoroughly investigate the issue, which may include returned defective product samples and/or on-site inspections by technical personnel.

Product samples and photographic color images are for general reference only as they may not be representative as an exact match of the product supplied. Product supplied may have slight variations in color, shade, and/or surface appearance.

The manufacturer will in no way be held liable on a claim which exceeds the purchase price paid for the product by the customer for our product. The defective product will be either refunded for the price of the product or the product replaced.

The manufacturer reserves the right to exceed the terms of this warranty on a case-by-case basis at its own discretion dependent upon the nature of the claim.